

Dear customer,

## Temporary Closure of Chesterfield Road, Duckmanton

We're doing some essential work in your area that requires a temporary road closure. Our contractor Forkers has begun replacing a water pipe on private land off the A632 Chesterfield Road, Duckmanton, following several reports of leaks over recent years. As the project progresses, work will move onto Chesterfield Road itself, and for everyone's safety, we'll need to close the road in two phases. We understand this may cause disruption and we're doing everything we can to keep it to a minimum. Our teams will be working **seven days a week** to get the job done as quickly as possible.

### What's happening and when?

- From **13 October 2025**, both lanes of the **west section** of Chesterfield Road (marked in **blue** on the map below) will be closed. This phase is expected to last **3–4 weeks**.
- Once complete, we'll move on to the **east section** (marked in **green**), which will remain closed until the project finishes in **mid-December**.

**Good news:** Staveley Road will stay open and access to the Arkwright Arms pub will be maintained.



### Bus Services

Stagecoach has updated its timetable for routes **1 and 2** to reflect the road closure, **you'll find it on their website [stagecoachbus.com](https://stagecoachbus.com), or alternatively call 0345 241 8000 for timetable information.**

- Arkwright, Duckmanton, and surrounding areas will still be served, but please allow extra time for your journey due to the diversion.
- A reduced timetable will be in place for services between Langwith, Shirebrook, Palterton, and Scarcliffe.

Project title: Chesterfield Rd,  
Duckmanton

WONDERFUL ON TAP



### Need help getting to a bus stop?

If your usual stop is within the closed section, we'll cover the cost of a taxi to either Arkwright Community Centre or Duckmanton Miners Welfare so you can connect to a bus.

To claim:

1. Book your taxi and keep an **itemised receipt**.
2. Email your receipt and contact details to **communitycomms@severntrent.co.uk**, you can WhatsApp me on **07974 119705**, alternatively post it to:  
Christina Massey  
Severn Trent Offices  
East Service Road  
Derby, DE21 7BE

### Will my water supply be affected?

We don't anticipate any interruption to your supply, but if we need to do so we'll let you know in advance with a card showing the date and time. We'll do our best to keep any disruption as short as possible.

### Stay in the loop

If you have any questions or concerns, we're here to help:

- Call me, Christina Massey, on **07974 119705** (Mon–Fri, 8:00AM–4:00PM)
- Visit **stwater.co.uk** and search for *Chesterfield Road, Duckmanton* under Planned Improvements
- For bus queries, contact Stagecoach directly on **0345 241 8000** or visit their website **stagecoachbus.com**
- For urgent issues outside office hours, call our 24hr Customer Contact Centre on **0800 783 4444**

Thank you for your patience and understanding while we carry out this important work. We'll keep you updated every step of the way.

Yours faithfully

Christina Massey  
Communications Officer  
Severn Trent