



THE
BOLSOVER
SCHOOL

The Bolsover School

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Head of School: Miss S Spence

Executive Headteacher: Mr M Hall

Subject: New Arbor Parent App Coming Soon

Dear Parent/Carer,

We are happy to tell you that our school will start using a new app called the Arbor Parent App during **September**.

What is the Arbor Parent App?

The Arbor Parent App helps you see important information about your child. With the app, you can:

- See your child's attendance and behaviour
- Get messages from school
- Check and update your contact details
- See school reports

When will it start?

The app will go live during **September**. You will get an email from Arbor telling you how to set up your account.

What do you need to do?

When you get the email:

1. Click the link in the email.
2. Make a password.
3. Download the Arbor Parent App from the Apple App Store or Google Play Store.
4. Log in using the email address the school has for you.
5. Once password set, log in using the email address and password, once in the account, it will ask you to verify the date of births for each child you have in the school.

You can read more about the app here:

<https://support.arbor-education.com/hc/en-us/articles/212097029-A-quick-introduction-to-Arbor-for-guardians-and-parents>

We will also share more help and will support you as we move to the new app.

We hope the Arbor Parent App will make it easier for you to keep up to date with school. If you have any questions, please ask us.

Kind regards,

The Bolsover School